

## Ragged Edge Community Network Society

PO Box 458, Port McNeill, BC VON 2R0 Ph. (250) 956-2282 Fax (250) 956-2171

www.recn.ca email: info@recn.ca

**Cancellation Policy** 

Ragged Edge Community Network Society (RECN) requires 30 day notice prior to cancellation.

Cancellation can be made by phoning (250)956-2282 or 1-866-950-RECN (7326), by letter mailed to PO Box 458 Port McNeill BC VON 2R0, or by emailing info@recn.ca Please note that questions may be asked to validate the identity and the authority of the person requesting the cancellation.

At the time of cancellation arrangements need to be made to return the RECN equipment. Failure to return the equipment will result in a replacement charge of \$450 - \$700 (depending on the type of equipment used to provide the account with Internet service).

Any charges that incur from failure to cancel an account or return equipment is the